

## Step 1 — Enroll injured individual and submit prescription(s) and demographics using one of the following options:

### Prescription Fax Hotline: 800-497-4276

- **Class II Only** – Original prescription(s) for Class II narcotics must be overnighted using IWP's pre-paid envelopes before the medications can be shipped.

### Call: 888-321-7945

- **Class II Only** – Original prescription(s) for Class II narcotics must be overnighted using IWP's pre-paid envelopes before the medications can be shipped.

### Mail: IWP, PO Box 338, Methuen, MA 01844

- Use IWP's pre-paid envelopes or send via USPS.
- **Class II Only** – Original prescription(s) for Class II narcotics must be overnighted using IWP's pre-paid envelopes before the medications can be shipped.

### ePrescribe: Use Surescripts ePrescribe program

- Look for IWP under Retail Pharmacy or Mail-Order Pharmacy.
- Select Injured Workers Pharmacy or IWP.
- If prompted, IWP's NCPDPID# is 2238877.

### Online: [www.IWPharmacy.com](http://www.IWPharmacy.com)

- Go to our website and complete the *Enroll Now* online form.
- **Class III-VI Medications** – Prescriptions may be sent by fax, phone, ePrescribe or mail.
- **Class II Only** – Original prescription(s) for Class II narcotics must be overnighted using IWP's pre-paid envelopes before the medications can be shipped.

### eMail: [enroll@IWPharmacy.com](mailto:enroll@IWPharmacy.com)

- Send an email with the client's name, address, contact information, date of birth and claim information in the message section, or attach the demographic information.
- **Class III-VI Medications** – Prescriptions may be sent by fax, phone, ePrescribe or mail.
- **Class II Only** – Original prescription(s) for Class II narcotics must be overnighted using IWP's pre-paid envelopes before the medications can be shipped.

Choose One

## Step 2 — IWP contacts the injured individual from our 978 area code to complete enrollment.

- Give injured individual IWP's brochure with information about our service.

## Step 3 — IWP delivers medication to the injured individual's doorstep with no upfront costs.

### Questions?

Contact your IWP Account Manager today.

### Helpful hints:

- Attorneys can enroll their clients and IWP will process the medication shipment once we receive the prescription(s).
- Attorneys should mail all prescriptions to IWP and can only fax prescriptions in emergency cases. If faxing, attorneys must then send the prescription hard copy to IWP within two business days using IWP's pre-paid envelopes.
- Patients only need to be enrolled once.
- Patients must confirm enrollment within the calendar month to continue uninterrupted service.
- IWP will transfer refills from another pharmacy.